

April 2015

REMINDER OF GUEST ENTRY LANE CALL BOXES & PROCEDURES

In October 2014, Hershey's Mill installed new guest call boxes at the North and Main Gate guest entrance lanes. In order to use the call boxes to gain entry into Hershey's Mill, visitors must now:

1. Press the "phone" button, and
2. Enter the host resident's 4-digit house (address) number.

(NOTE: If your house/address number contains fewer than 4 digits, then the guest should add the appropriate number of "0"s to the BEGINNING of your address in order to make it a 4-digit number. For example, a guest visiting house number 91 would pull up to the call box, press the "phone" button, and enter "0091" to ring that house.)

As with the previous system, the call box will ring the resident's phone and allow the resident to speak with the visitor at the gate. Once communication between resident and guest has been established, the resident can press "9" a few times on their phone (again like the previous system) to open the gate for their visitor. Once the gate has opened, the line will go dead. There is no longer a beeping noise at the end of the call to signify that the gate has opened.

The new call boxes also contain a resident directory that is sorted alphabetically by last name. Therefore, if your guest does not remember your 4-digit house (address) number, they can use the built-in directory to search for the 4-digit number they must enter to reach the host resident. Please note that your telephone number will never be displayed to the visitor.

If you have any questions regarding the operation of the new guest call boxes, please feel free to contact the Security Department at 610-436-6403.