

October 2016

Unfortunately, there are times when we need to call 911 in order to receive emergency medical treatment. The following is information that you should know in order to ensure a quick response by emergency personnel, as well as proper care for you or your loved one:

When dialing 911, you will be asked for:

1. Your Name
2. Your Address
3. Your Township
4. Your Phone Number
5. A Cross-Street
 - a. Mill Road only for Springton, Newbury, and Eaton villages.
 - b. Hershey's Drive only for Westbrook Village.
 - c. Mill Road or Chandler Drive for Kennett and Franklin villages.
 - d. Chandler Drive only for all other villages and all HM amenities below.
6. Type of Emergency (what is wrong?)
7. Age of the Patient

PLEASE NOTE THE FOLLOWING ADDRESSES FOR HM AMENITIES:

Community Center: 25 Hershey's Drive
Sullivan House: 35 Hershey's Drive
Tennis Courts & Pool: 55 Hershey's Drive
Wood Shop: 45 Hershey's Drive

When emergency responders arrive at your house, you will be asked to provide:

1. Patient's Medical History (stroke, cardiac arrest, diabetes....etc)
2. Patient's Current Medications
3. Patient's Allergies
4. Copy of the Patient's Living Will (if applicable)
5. Recollection of Events Leading Up to the Emergency
6. Hospital Preference (for transport)

NOTE: The emergency responders rely on the patient's feedback in order to administer the proper treatment. From time to time, you may be asked if you can walk to the stretcher or ambulance. If at any time you feel that movement or walking would cause you undue discomfort or pain, explain to the emergency responders that you prefer not to walk and wish to be moved or lifted onto the stretcher.

We highly recommend making a list, or lists, containing answers to all of the necessary information listed above; and keep that list somewhere handy (purse, nightstand, kitchen counter, on the refrigerator....etc) so that emergency responders, friends, or family can easily find it in case of emergency. Also, please do not forget to update that list(s) with any changes.