

# Contact

- ▶ **DO NOT CALL 1-800-VERIZON during the transition**
- ▶ **Account & Billing Questions: 1-800- \_\_\_\_\_**
- ▶ **Early Adopters: 800# when published by Village - Switch to Bulk**
- ▶ **Technical Support: 1-888-553-1555**
- ▶ **On Line Account Access: 1-866-326-7937 Direct to E-Center - ▶ The E-Center helps with **online [accounts.ie](https://accounts.ie)**. setting up, passwords etc.**
- ▶ **To Ask a Question, BBU, Get Help on Some Thing not related to your specific account -**  
EMAIL: **[bsfkane@gmail.com](mailto:bsfkane@gmail.com)**
- ▶ **SUBJECT LINE: **Address** and brief description**
- ▶ **Body Of Email: **Your Name and Phone Number****
- ▶ **Description of what the concern is and**
- ▶ **Exactly what needs attention**

Be sure to Type your Address first in the Subject line, and give your Name and Address EVERY time you email.