

Hershey's Mill Home Owners/Residents Responsibility
Alarm Panel Self Testing Protocol
Is Highly Encouraged Prior To
Being Scheduled with Verizon for Transition Installation

Testing of the Security System is Not Optional Once the Verizon Transition Team Arrives in Your Home. It is suggested that Home Owners Test now, prior to transition.

When to Call:

The Test Times are Monday through Sunday, 10 am to Midnight.

How to Call:

Call from your home telephone number. Please call the Security Office, Monday through Sunday, 10:00 am to Midnight at **484-574-2960***

Number to Call:

Call this Special Security Check Phone Number: **484-574-2960***

(NEW RESIDENTS: If there is Dial Tone, Test according to these instructions. If there is No Dial Tone, inform the Security Office.)

***Note: This is a special phone number to the Security Office only for Testing Alarms.**

1) Testing Protocol:

- **Using your Home Phone Line, the Home Owner is to call** Security at this Special Number for Testing Only: **484-574-2960**
- Give your address to Security,
- Inform Security that you are testing your Security System.
- Then push a Red Panic Button While On The Phone with Security. The Alarm System must override the phone line and Security must receive an alarm from your address for a positive test result.

2) If **your phone connection with Security is not immediately cut off after pressing the Red Panic Button,** the Line Seizure has failed. Call your Managing Agent and ask for next step instructions. It is the Home Owners responsibility to get the Alarm System repaired immediately. The Verizon Transition **will** take place regardless of the Test results.

3) If the line was seized, meaning you were cut off from speaking with Security, **you should wait two minutes before calling Security again** to confirm that they received an alarm. If the Test worked, no further work is required on your part. **484-574-2960**

4) If the Test fails, the Alarm System must be addressed. Call the Village Managing Agent for further instructions. The proper functioning of your Alarm System is the Home Owners responsibility. Follow through. Make sure the proper steps are taken to have proper protection for your own personal safety. The Verizon Transition **will** take place regardless of the Alarm Panel test results.