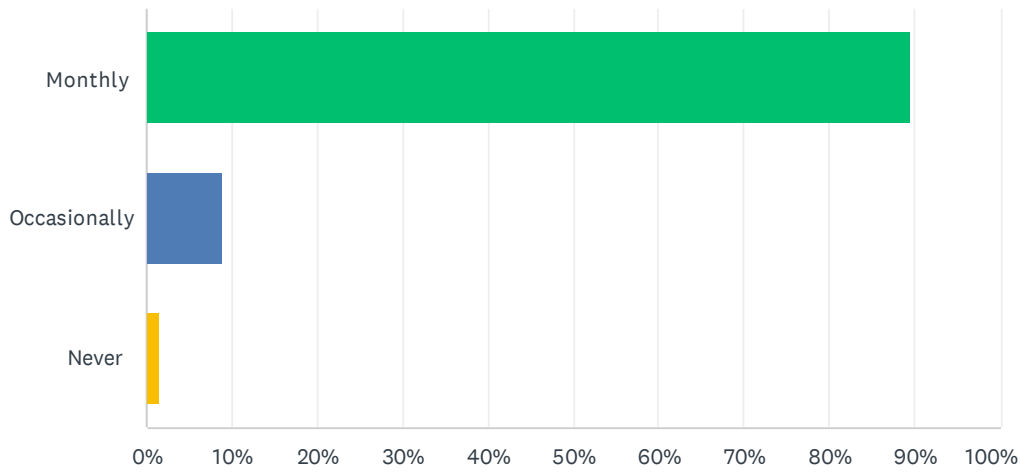


Q1 Do you read the Guide & Digest that is delivered through the mail:

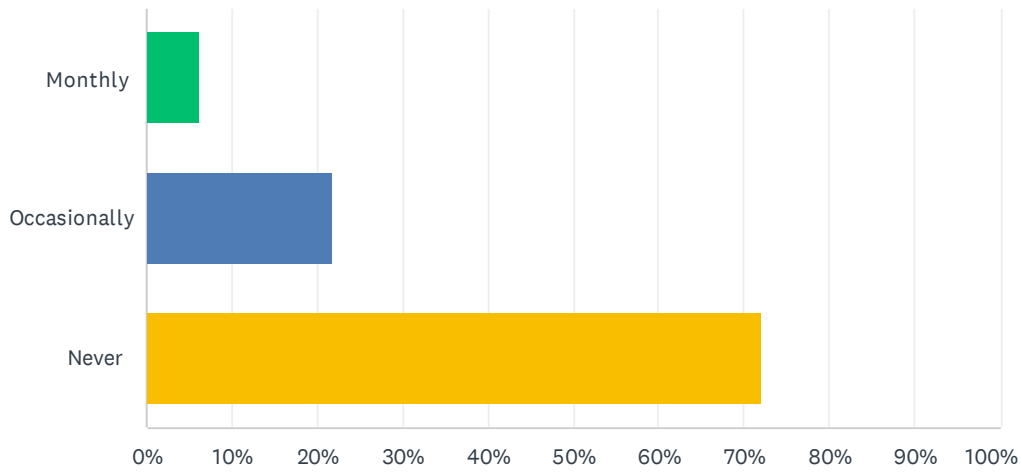
Answered: 558 Skipped: 0



ANSWER CHOICES	RESPONSES	
Monthly	89.61%	500
Occasionally	8.96%	50
Never	1.43%	8
TOTAL		558

Q2 Do you read the Guide & Digest on the hersheysmill.org website:

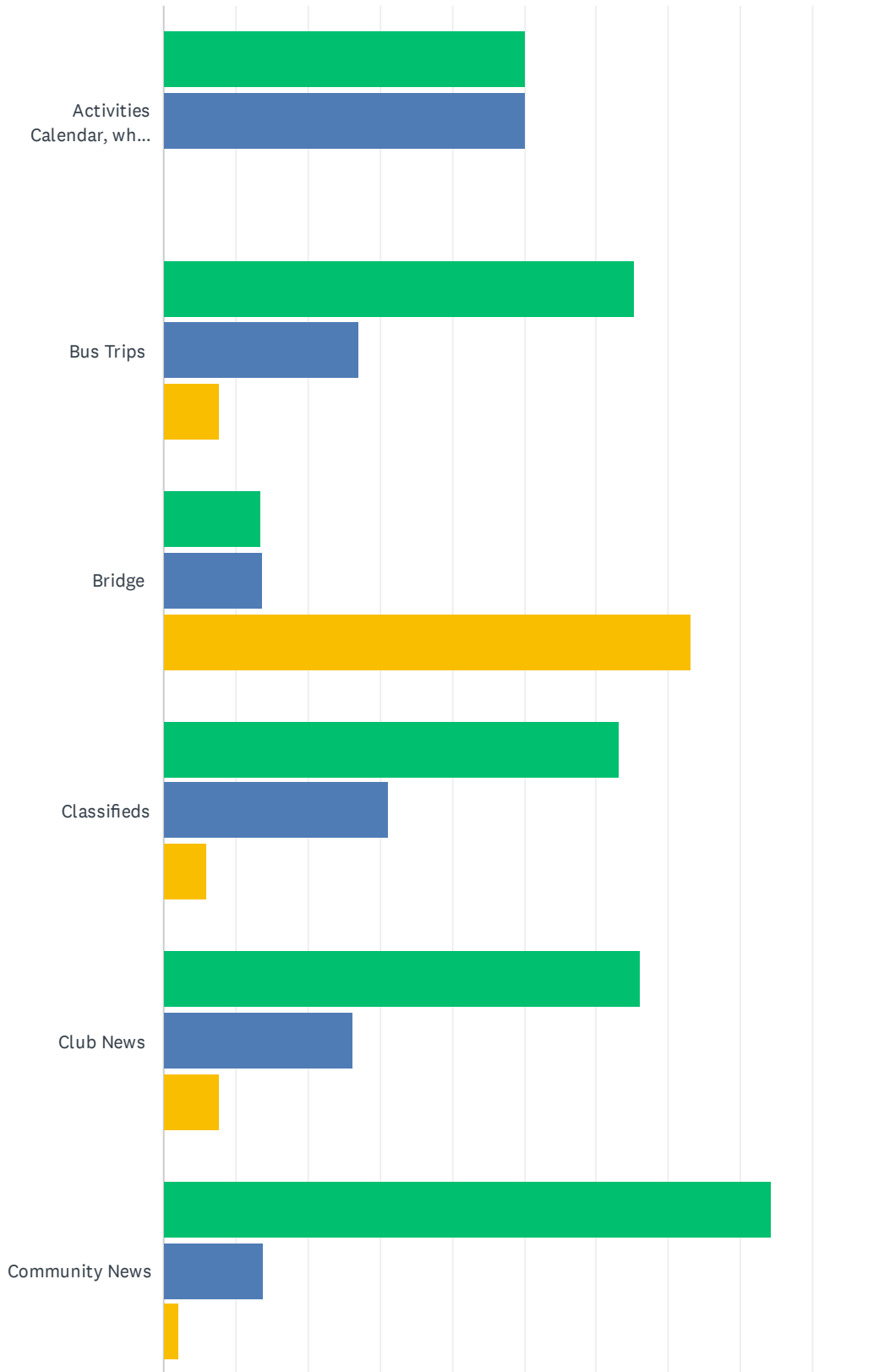
Answered: 541 Skipped: 17

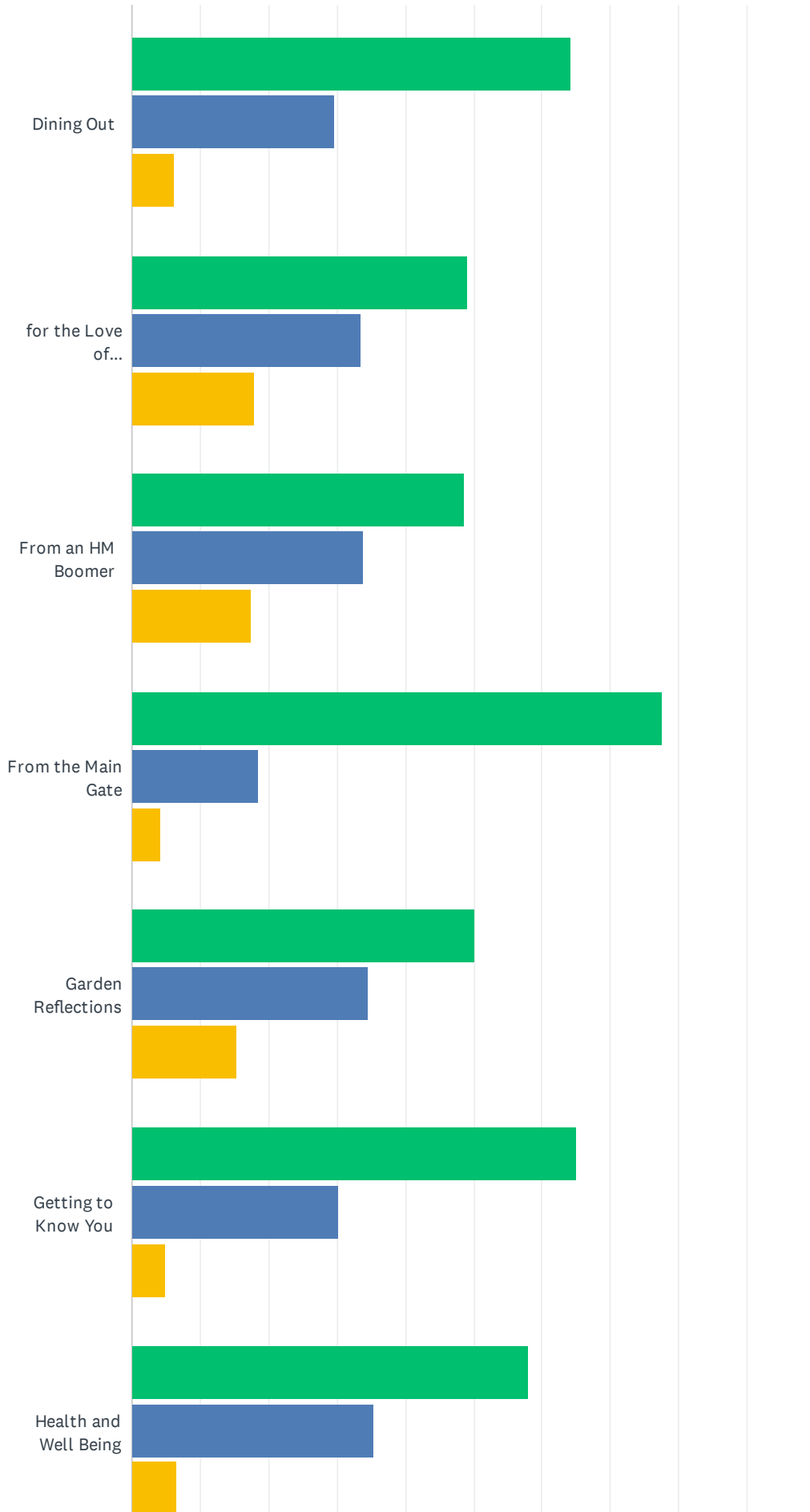


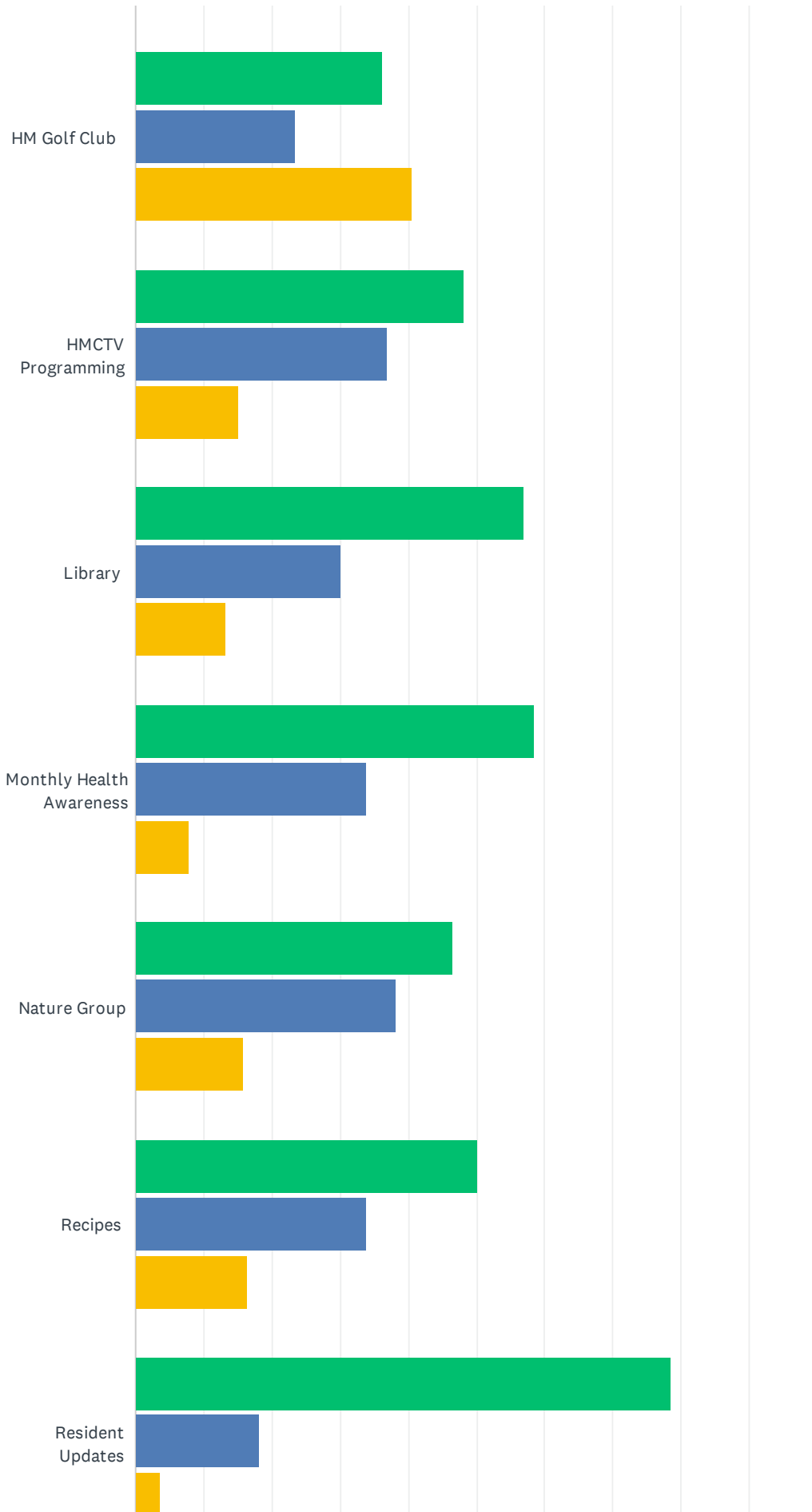
ANSWER CHOICES	RESPONSES	
Monthly	6.10%	33
Occasionally	21.81%	118
Never	72.09%	390
TOTAL		541

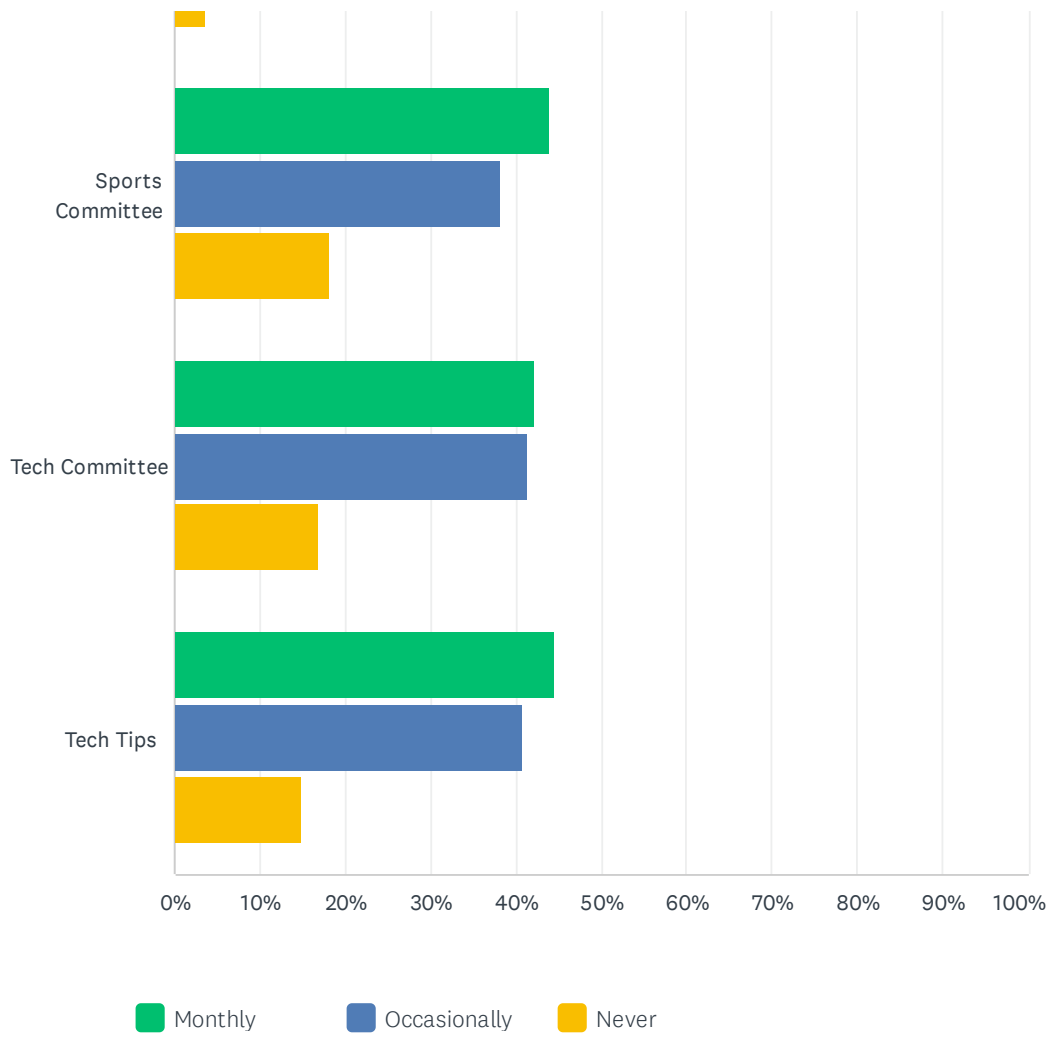
Q3 The list below includes the articles that appear regularly in the Guide and Digest, please tell us how often you read each article:

Answered: 553 Skipped: 5





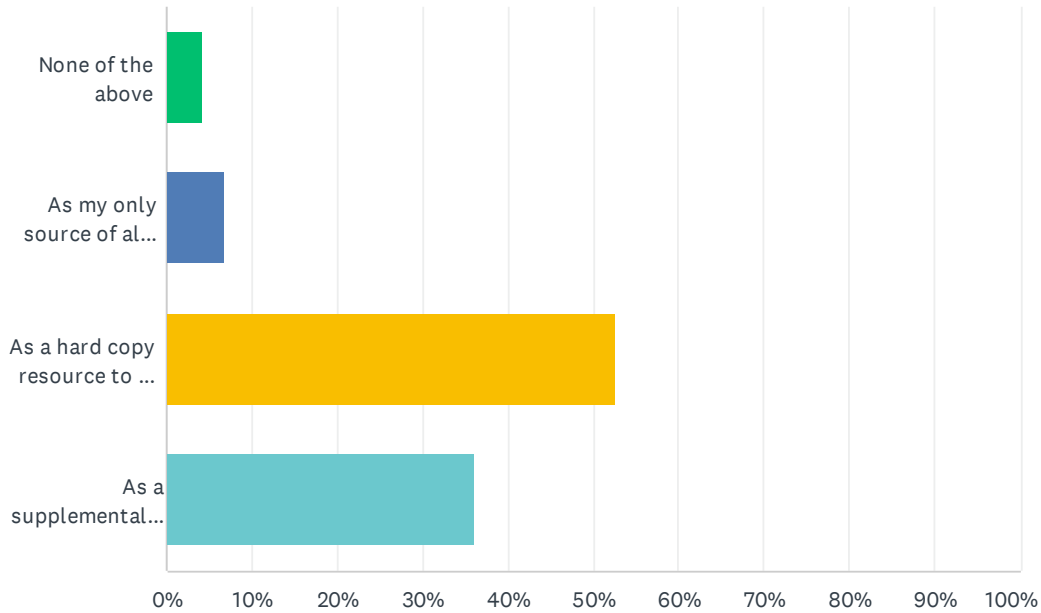




	MONTHLY	OCCASIONALLY	NEVER	TOTAL RESPONDENTS
Activities Calendar, when it was in the G &D	50.00% 1	50.00% 1	0.00% 0	2
Bus Trips	65.26% 340	27.06% 141	7.68% 40	521
Bridge	13.39% 62	13.61% 63	73.22% 339	463
Classifieds	63.02% 334	31.13% 165	6.04% 32	530
Club News	66.15% 342	26.31% 136	7.74% 40	517
Community News	84.17% 452	13.78% 74	2.23% 12	537
Dining Out	64.14% 338	29.60% 156	6.26% 33	527
for the Love of...	49.07% 237	33.54% 162	17.81% 86	483
From an HM Boomer	48.56% 236	33.95% 165	17.49% 85	486
From the Main Gate	77.57% 415	18.50% 99	4.30% 23	535
Garden Reflections	50.20% 253	34.52% 174	15.28% 77	504
Getting to Know You	65.13% 338	30.25% 157	4.82% 25	519
Health and Well Being	58.05% 292	35.39% 178	6.56% 33	503
HM Golf Club	36.35% 181	23.49% 117	40.56% 202	498
HMCTV Programming	48.23% 245	36.81% 187	15.16% 77	508
Library	56.98% 298	30.02% 157	13.19% 69	523
Monthly Health Awareness	58.32% 298	33.86% 173	7.83% 40	511
Nature Group	46.41% 233	38.25% 192	15.74% 79	502
Recipes	50.20% 255	33.86% 172	16.34% 83	508
Resident Updates	78.52% 413	18.06% 95	3.61% 19	526
Sports Committee	43.87% 222	38.14% 193	18.18% 92	506
Tech Committee	42.22% 209	41.41% 205	16.77% 83	495
Tech Tips	44.66% 230	40.78% 210	14.95% 77	515

Q4 With all the forms of communicating information that are now available to Hershey’s Mill residents, do you rely on the G & D:

Answered: 551 Skipped: 7



ANSWER CHOICES	RESPONSES	
None of the above	4.36%	24
As my only source of all the information I need	6.90%	38
As a hard copy resource to use throughout the month	52.63%	290
As a supplemental resource to use with the other forms of information	36.12%	199
TOTAL		551

Q5 Please enter into the section below any suggestions or comments for the Guide & Digest?

Answered: 206 Skipped: 352

#	RESPONSES	DATE
1	You should offer mailing preference -- electronic or print. I do not want a printed copy, as it's wasting paper, printing, and postage, when we should be saving budget money and our planet.	7/10/2022 4:56 PM
2	For an article to appear in the Digest , it must be submitted 2 mo ahead . By then the information is not up to date .	7/2/2022 12:36 PM
3	None	6/29/2022 6:57 PM
4	I'm pleased and grateful that we have such a well-done, professional publication. Naturally, different parts will appeal to different people. For me, I wouldn't change a thing.	6/29/2022 11:13 AM
5	Continue to send a hard copy to residents	6/28/2022 3:17 PM
6	Bi monthly would work as easily as q month..a lot of printing expense could be saved.	6/27/2022 11:43 AM
7	I absolutely love reading hard copy of digest each Month. I enjoy all articles.some I even send to family members. The nature club articles I always share with my granddaughter with similar interests. The jokes and puzzles are always entertaining. I often share them with family as well. The entire publication is very useful, informative and entertaining....I would not be reading it if it was just printed on line. I would miss it very much. I thank and appreciate the volunteers who give their time and talents to provide this wonderful magazine for our residents.	6/25/2022 4:37 PM
8	None that I can think of	6/25/2022 1:36 PM
9	none	6/25/2022 5:09 AM
10	This publication is a high quality project that addresses various interests of the community. It's something Hershey's Mill can be proud of.	6/23/2022 12:20 PM
11	Dining critic for upscale local restaurants	6/23/2022 8:18 AM
12	Keep Up the good work!	6/22/2022 8:34 PM
13	Continue the great work of your committee!	6/22/2022 8:42 AM
14	Very nice job as is.	6/22/2022 7:14 AM
15	All good	6/21/2022 7:39 PM
16	Love it as is.	6/21/2022 5:34 PM
17	Thank you for publishing the G&D, I find it very informative. FYI - this survey went to my Junk folder.	6/21/2022 4:23 PM
18	I think that the Guide & Digest is a wonderful publication. I can't think of any changes that may be needed at this time. It's perfect in every way!!!!	6/21/2022 1:43 PM
19	Thanks for the Guide and Digest. I appreciate your dedication.	6/21/2022 11:55 AM
20	bring back the calendar	6/21/2022 11:25 AM
21	I am pleased to read the G&D and enjoy the articles which are interesting and well written. I do not like reading long articles on my computer, preferring the paper version that I can carry from place to place.	6/21/2022 8:19 AM
22	We are very happy with the G&D and look forward to its delivery as a hard copy each month. It is a wonderful and informative communication tool within HM.	6/20/2022 8:34 PM
23	Reviews on local shops and services ???	6/20/2022 5:36 PM

24	I don't get channels 970 or 971 because I don't have it. I have comcast but as of today I am swithching to Verizon and I will request it.	6/20/2022 10:25 AM
25	Updates on what the Masters Assoc. is up to and how it affects residents	6/20/2022 9:02 AM
26	Some history about HM would be interesting.	6/19/2022 10:20 PM
27	None	6/19/2022 6:01 PM
28	None	6/19/2022 5:19 PM
29	great job	6/19/2022 4:44 PM
30	Enjoy it all!	6/19/2022 11:56 AM
31	Like the historical stories about the area	6/19/2022 11:07 AM
32	It's a very nice amenity.	6/19/2022 8:20 AM
33	Look forward to receiving it each month. Really like the getting to know you section.	6/19/2022 8:00 AM
34	Appreciate everything. Maybe more info on new members of the community.	6/18/2022 10:34 PM
35	Didn't know I could read online.	6/18/2022 10:30 PM
36	i love it and feel like it keeps me up to date on Hershey Mill happenings.	6/18/2022 9:27 PM
37	Grateful to receive it.	6/18/2022 8:03 PM
38	Great job on all your hard work. Many thanks	6/18/2022 7:19 PM
39	It's great. Thanks.	6/18/2022 7:04 PM
40	We like to scan each month's articles and always find something that interests us. We think it's a well done publication and very informative. It's a very attractive publication.	6/18/2022 5:36 PM
41	Meet and greets	6/18/2022 4:54 PM
42	Things are well covered! Great job.	6/18/2022 4:49 PM
43	I enjoy the Digest as is.	6/18/2022 2:05 PM
44	We like the Guide & Digest as it keeps us informed on things happening in HM.	6/18/2022 1:48 PM
45	By the time it is published, a lot of dates are all ready over or trip information is filled up.	6/18/2022 12:44 PM
46	I enjoy reading the articles	6/18/2022 12:10 PM
47	You didn't mention the ads - I have used latest (and previous) G&D to find electrician, and restaurants and other services. I am not from this area and have needed some help finding the right people.	6/18/2022 12:08 PM
48	I believe it is a good resource tool and we keep one month's edition until the next month's edition arrives. Keep up the good work.	6/18/2022 10:36 AM
49	None	6/18/2022 10:33 AM
50	More upcoming info on nearby events, concerts in the parks and festivals.	6/18/2022 9:05 AM
51	Use the internet more, but not for Guide & Digest. LOVE articles by Rosie Taylor	6/18/2022 8:36 AM
52	I enjoy receiving our magazine. I look forward to seeing you try new things with the publication.	6/18/2022 7:55 AM
53	I would like to see the Hershey Mill guide be e-mailed only	6/18/2022 7:20 AM
54	Keep up the good work!	6/18/2022 12:06 AM
55	It's better than ever.	6/17/2022 11:51 PM
56	For the listed movies, I would like to see the date it was made.	6/17/2022 10:26 PM
57	Think it's great the way it is. Lots of work to publish! Thank you!!!	6/17/2022 10:22 PM
58	I love the Guide and appreciate the people and all the hard work that goes into it.	6/17/2022 10:06 PM

59	Just move here and the guide is so helpful. Thank you	6/17/2022 9:40 PM
60	It would be nice to have a larger classified section.	6/17/2022 9:36 PM
61	Thank you for the new resident information.	6/17/2022 9:25 PM
62	Excellent informational tool.	6/17/2022 9:16 PM
63	Love the guide and digest. It is informative and helpful.	6/17/2022 9:13 PM
64	I really appreciate all the information contained in the monthly Digest. Keep it coming!.....and thanks for all the work you put into the monthly publication.	6/17/2022 9:08 PM
65	Keep up the good work. Please continue to add the email addresses of the new residents. It is nice to have that and not have to wait for the annual resident book to come out to find email addresses.	6/17/2022 9:07 PM
66	I'd probable prefer shorter newsletters delivered online. Maybe a table of contents with links to click on articles of interest.	6/17/2022 9:01 PM
67	Back in 2020 there used to be a feature called "What Do Residents Want To Know" (Ask the Master Association). I found it to be very helpful and informative. I would like to see it resume. Why did it stop?	6/17/2022 9:01 PM
68	Suggest a quarterly printed copy. Keep the monthly on line. Revamp the quarterly format for the season: winter, spring, summer, fall.	6/17/2022 8:56 PM
69	Put the calendar back in. It's inconvenient to have to look it up every time	6/17/2022 8:44 PM
70	We enjoy the GUIDE & Digest, keep up the good work. I enjoy the hard copy usually read it through the day it comes.	6/17/2022 8:40 PM
71	OK the way it is now.	6/17/2022 8:25 PM
72	Love it	6/17/2022 8:20 PM
73	Thank you for the work it's creation. Good job	6/17/2022 8:01 PM
74	I like all info	6/17/2022 8:00 PM
75	Keep it coming, love it!	6/17/2022 7:56 PM
76	perhaps more scam (not tech) warnings.	6/17/2022 7:51 PM
77	You and your team do an outanding job putting the HM Guide and Digest on a monthly basis to all residents.	6/17/2022 7:46 PM
78	Digest is terrific	6/17/2022 7:35 PM
79	It is great thank you	6/17/2022 7:35 PM
80	I look forward to getting the G&D in the mail. When I am away, it does not get forwarded with regular mail. I don't think of going online. It would help if you sent out a notice that it is available & include a link. That would remind me to go online to read it.	6/17/2022 7:34 PM
81	I have been a resident of the "MILL" for 31yrs. & find your publication to be very informative for ALL residents of our great community as well as being done in a 1st class way. well done, Fran Robinson	6/17/2022 7:34 PM
82	Overall content very good-tough to please everyone	6/17/2022 7:21 PM
83	I always find something of enjoyment/value in the Digest. I also like to read it at the bar.	6/17/2022 7:14 PM
84	None	6/17/2022 6:51 PM
85	Don't like dog section.	6/17/2022 6:37 PM
86	Nicely done.	6/17/2022 6:17 PM
87	I find the Guide to be a wonderful asset to living in HM. Lots of useful and necessary information and professionally done. Thank you!	6/17/2022 6:16 PM
88	n/a	6/17/2022 6:10 PM

89	I enjoy receiving this each month. I'm still somewhat new here and it makes me feel a part of things. The website is great too, but I like having the paper copy. I save them all.	6/17/2022 6:04 PM
90	Thank you all for your hard work. Barbara White	6/17/2022 6:02 PM
91	Enjoy receiving it	6/17/2022 6:01 PM
92	Love the monthly Digest. Please continue.	6/17/2022 5:13 PM
93	Enjoy reading it monthly.	6/17/2022 5:05 PM
94	N/A	6/17/2022 5:01 PM
95	Thank you for the G&D! I think it helps build community and define what HM is all about! As a new resident 3 years ago it helped me to feel a part of things here and what could be explored.	6/17/2022 4:59 PM
96	None	6/17/2022 4:45 PM
97	none	6/17/2022 4:43 PM
98	Getting to know people - too lengthy. Nice to know some things about featured person but keep it short!!	6/17/2022 4:42 PM
99	If your photos are taken by HM residents perhaps an acknowledgement of their work?	6/17/2022 4:26 PM
100	It's a good newsletter with very good information and interesting articles	6/17/2022 4:23 PM
101	While the digital emails are great... I still do look at the book / guide.	6/17/2022 4:16 PM
102	We look forward to receiving the D & G each month. ENJOY having it in our hands to reading it online.	6/17/2022 4:09 PM
103	Online update alert for next issue	6/17/2022 3:57 PM
104	None	6/17/2022 3:55 PM
105	Love articles and pics	6/17/2022 3:54 PM
106	Keep it coming...love it...very professional!	6/17/2022 3:54 PM
107	None- it's a nice way to read current events	6/17/2022 3:43 PM
108	Articles have been great. Photos wonderful, recipes keep everything coming.	6/17/2022 3:41 PM
109	Interview some long time residents occasionally.	6/17/2022 3:32 PM
110	I love it the way it is, always look forward to reading the entire Guide & Digest.	6/17/2022 3:27 PM
111	?	6/17/2022 3:26 PM
112	We previously received a monthly schedule print out in the digest of all of the different events, (classes, meetings, etc), I miss that information. I would remove it from the Digest and place it on my bulletin board for a reference as to what was available and what was going on.	6/17/2022 3:18 PM
113	Please continue to send the print edition of the G&D. I can skim, note events of interest, and quickly return for details. I already spend enough time at my computer keeping abreast of world news from multiple sources.	6/17/2022 3:16 PM
114	I look forward to the hard copy guide	6/17/2022 3:09 PM
115	I am thankful for the digest as a handy source of good information that helps me to manage my life here in HMC and to connect with others to meet and greet as well! Well done!	6/17/2022 3:02 PM
116	None.	6/17/2022 3:01 PM
117	Very often, information in the guide like dates and times seem to have changed since it was written/published.	6/17/2022 2:54 PM
118	Keep up the good work!	6/17/2022 2:41 PM
119	None	6/17/2022 2:37 PM
120	none	6/17/2022 2:25 PM

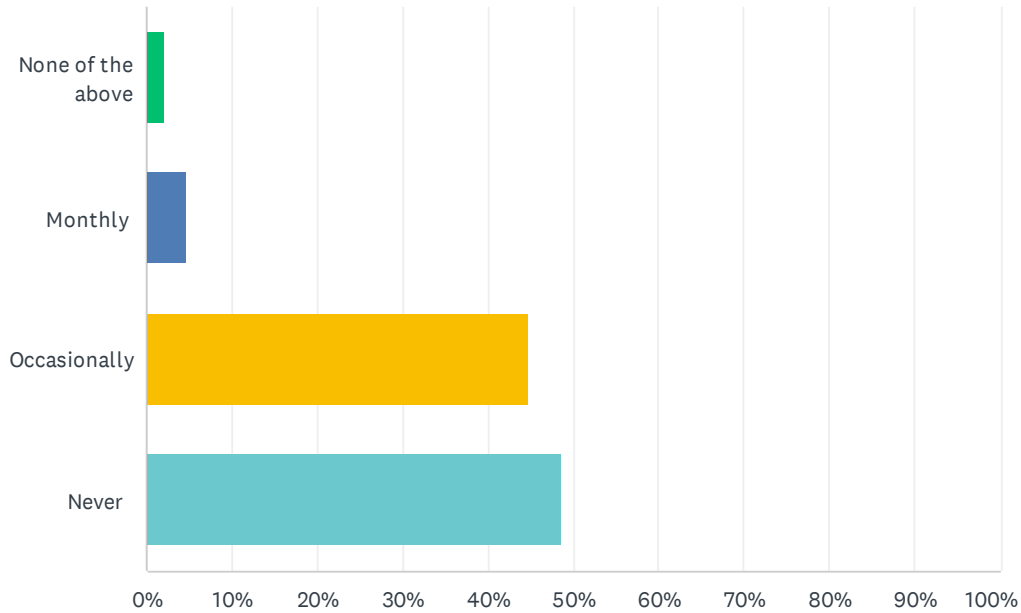
121	Comment : Outstanding publication - 5 star	6/17/2022 2:25 PM
122	I find it to be a very comprehensive magazine!	6/17/2022 2:18 PM
123	Iam pleased with the Guide & Digest over all	6/17/2022 2:15 PM
124	I think it is fine just the way it is! I forget to read it, but when I do pick it up I generally read that issue cover to cover and fold down pages that I might want to go back to.	6/17/2022 2:07 PM
125	Well done!	6/17/2022 2:04 PM
126	I think it's a very impressive publication. Thank you for your hard work.	6/17/2022 1:57 PM
127	I read the guide from cover to cover and keep it as a resource.	6/17/2022 1:54 PM
128	I think you do a great job and I look forward each month to receiving my issue.	6/17/2022 1:54 PM
129	Didn't know the website offered the same info	6/17/2022 1:51 PM
130	Great job! Would not change anything!	6/17/2022 1:50 PM
131	I think it is great. I read it from cover to cover every month - skipping the things that are of little interest to me. What a great resource!!	6/17/2022 1:50 PM
132	More pictures of people. Why not?	6/17/2022 1:48 PM
133	All good	6/17/2022 1:44 PM
134	None	6/17/2022 1:44 PM
135	Meets my needs, good job.	6/17/2022 1:42 PM
136	Enjoy it as is.	6/17/2022 1:40 PM
137	None, you are doing a great job!	6/17/2022 1:39 PM
138	It is a top notch publication which I enjoy. Keep is going!	6/17/2022 1:37 PM
139	Please keep this wonderful publication going.	6/17/2022 1:36 PM
140	Save the residence some money and don't print a hard copy! Personally I prefer to read articles via email!	6/17/2022 1:36 PM
141	I would be happy to get a monthly link to the on-line version of the G&D instead of the hard copy. It would save HM a lot of money on printing and distribution costs that could be put to use making other community improvements.	6/17/2022 1:33 PM
142	Would like to see a group created that could assist our neighbors with computer on sight help? Like small problems on the computer on how to Print an article, or an E-mail received and want to print, how to create a group E-Mail list Ect. and send. I would be much interested and spoken to other elderly people like myself and there seem to be some interest in creating a group that could help. Could Village or community wide. Tanks	6/17/2022 1:31 PM
143	Wouldn't miss it if it was discontinued...	6/17/2022 1:30 PM
144	Love all the info it provides. Thanks to all those who work so hard	6/17/2022 1:28 PM
145	Makes sense to evaluate content and migrate it (possibly in phases) to the site. Survey should provide good assessment of content value. Another idea is to reduce G&D frequency to quarterly with appropriate content only. Many other options to approach this. Thanks for the survey!	6/17/2022 1:24 PM
146	Consider adding cultural and artistic pieces to the publication.	6/17/2022 1:23 PM
147	None	6/17/2022 1:19 PM
148	I guess we're "old school".	6/17/2022 1:18 PM
149	none at this time	6/17/2022 1:18 PM
150	Hope it will migrate to online only in the future - save the resources and expense	6/17/2022 1:17 PM
151	Not interested in much of the content in the G & D. Not interested in Pet of the Month. Do like the historical articles about the area.	6/17/2022 1:17 PM

152	Very professional and informative publication.	6/17/2022 1:14 PM
153	Very comprehensive as published. Thank you.	6/17/2022 1:13 PM
154	I am happy with it.	6/17/2022 1:13 PM
155	Keep up the good work!	6/17/2022 1:11 PM
156	Keep up the pace	6/17/2022 1:07 PM
157	I enjoy it very much and look forward to the arrival.	6/17/2022 1:07 PM
158	I miss the monthly calendar of events that used to be in the middle of the digest.	6/17/2022 1:06 PM
159	N/N	6/17/2022 1:06 PM
160	Just keep it coming!	6/17/2022 1:02 PM
161	None, I think it's perfect	6/17/2022 12:57 PM
162	I think the Sport news should be moved in the front of the G&D.	6/17/2022 12:56 PM
163	If any resident uses a specific contractor for plumbing, cleaning, electric, repair etc.and feel they are reliable we would be interested in their opinion.	6/17/2022 12:53 PM
164	I liked the local history articles that Mr. Kennedy wrote. Perhaps you could find someone else to write some. Maybe Bruce Mowbry?	6/17/2022 12:53 PM
165	None	6/17/2022 12:49 PM
166	I look forward to reading it.	6/17/2022 12:47 PM
167	n/a	6/17/2022 12:47 PM
168	Great job thanks	6/17/2022 12:46 PM
169	My problem is that I am only in HM part of May, June, October and December and since it is not mailed to those other two addresses where I live, I very seldom get a chance to read it. It somehow does not get forwarded. Boots Tolsdorf	6/17/2022 12:44 PM
170	None. I like reading it.	6/17/2022 12:42 PM
171	Thank you for your great work!	6/17/2022 12:41 PM
172	Ideas for home renovations. Develop a walking club Landscapping a small garden/ space	6/17/2022 12:40 PM
173	Concerns about what is going on in the Master Association, the Presidential organization, responses available by HM residents and/or new suggestions for HM in the future.	6/17/2022 12:39 PM
174	Save money and have it as online only	6/17/2022 12:37 PM
175	None	6/17/2022 12:34 PM
176	Like personal articles about HM. Question & Answer section about HM helpful	6/17/2022 12:32 PM
177	Enjoy the G&D	6/17/2022 12:32 PM
178	Bold titles and article summaries would be welcome. There is so much to read available from so many sources. Time is at a premium;	6/17/2022 12:32 PM
179	None	6/17/2022 12:29 PM
180	We appreciate receiving this publication!	6/17/2022 12:28 PM
181	Nice as it is now. Thank you!	6/17/2022 12:28 PM
182	I really like "The Guide". It's also a good resource to share with people who are considering moving to "The Mill".	6/17/2022 12:27 PM
183	No suggestions. I like the G & D. Look forward to it, each issue. If anything there might be more reporting from various village committee chairs re: their plans, activities, etc., ie, Inverness Clipper Brigade, Inverness Social Committee and similar groups in other villages.	6/17/2022 12:24 PM
184	Thanks to all volunteers who make this possible	6/17/2022 12:24 PM

185	Good publication - and, nice to have printed	6/17/2022 12:23 PM
186	keep on ding to good job you do	6/17/2022 12:23 PM
187how about a page listing phone numbers to have handy.....security, Fios, CSK, fire dept, police ,Peco, Aqua, etc.	6/17/2022 12:23 PM
188	Keep them coming	6/17/2022 12:20 PM
189	I still miss the monthly activities calendar.	6/17/2022 12:18 PM
190	It is a well thought out and attractive guide and it is nice to have a hard copy of information. I do think it could be condensed considerably though now that we get daily up-dates on happenings at Hershey's Mill by email daily. Thanks for all the work that goes into producing this.	6/17/2022 12:17 PM
191	News and updates on what the different villages are doing — activities or projects.	6/17/2022 12:15 PM
192	Well written and informative; Professional format; A useful resource; continue the good work; no changes recommended	6/17/2022 12:15 PM
193	The layout and design has improved greatly over the past couple of years. It is easier to read and follow the stories now.	6/17/2022 12:14 PM
194	Nothing comes to mind - good variety	6/17/2022 12:13 PM
195	Did not know about the website, but I will check it out.	6/17/2022 12:13 PM
196	I enjoy looking at classified and see what is on sale.	6/17/2022 12:11 PM
197	Love the guide	6/17/2022 12:11 PM
198	Change the name	6/17/2022 12:11 PM
199	None	6/17/2022 12:10 PM
200	Sorry about the downer aspect of this, but an obituary segment would be nice. Nothing extensive, just a recognition of who was lost and what activities they had participated in.	6/17/2022 12:09 PM
201	I was looking for the calendar to help a friend yesterday and couldn't find it. Do you not publish it now?	6/17/2022 12:09 PM
202	More on history of Hershey's mill	6/17/2022 12:07 PM
203	NA	6/17/2022 12:06 PM
204	Keep it up! Great resource.	6/17/2022 12:05 PM
205	Keep up the great work!	4/13/2022 10:29 PM
206	More current tapings of items of importance to the owners.	4/13/2022 11:54 AM

Q6 We are asking for feedback from all Hershey’s Mill residents about the viewing of TV Channels. How often do you watch Channel 970?.

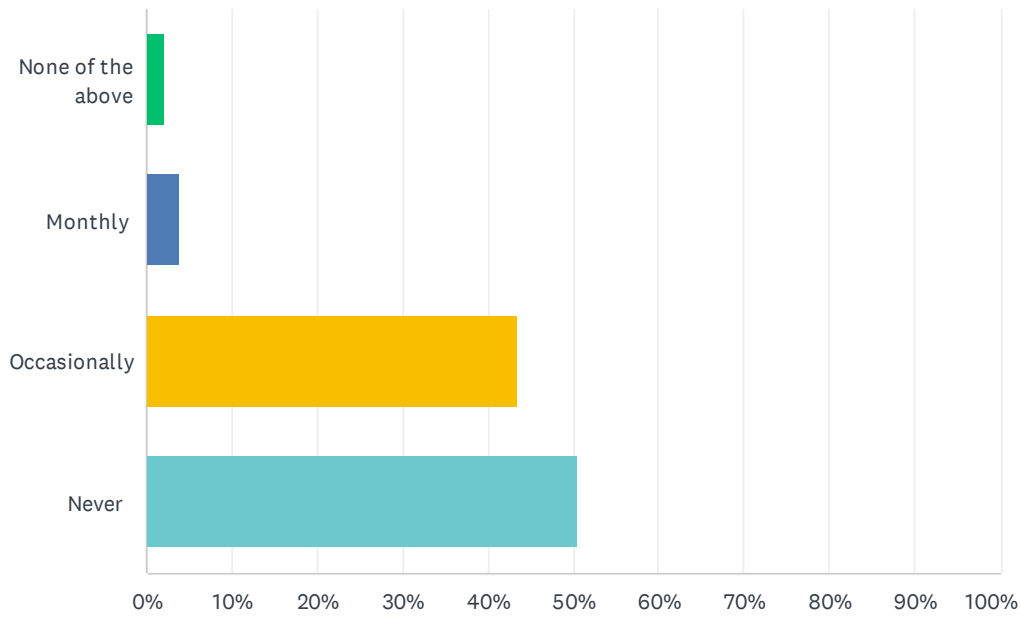
Answered: 543 Skipped: 15



ANSWER CHOICES	RESPONSES	
None of the above	2.03%	11
Monthly	4.60%	25
Occasionally	44.75%	243
Never	48.62%	264
TOTAL		543

Q7 How often do you watch the HMCTV Channels 971?

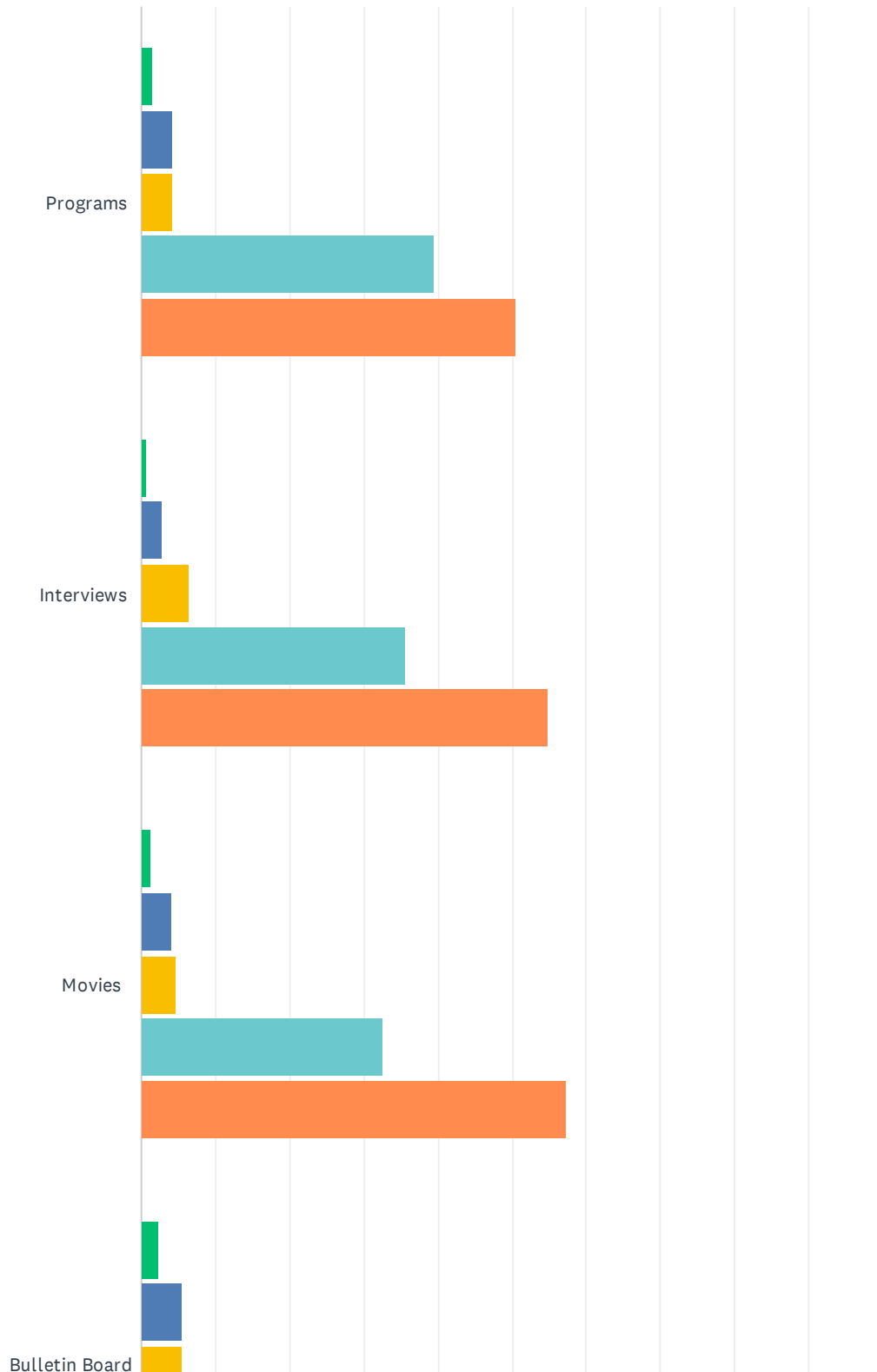
Answered: 545 Skipped: 13

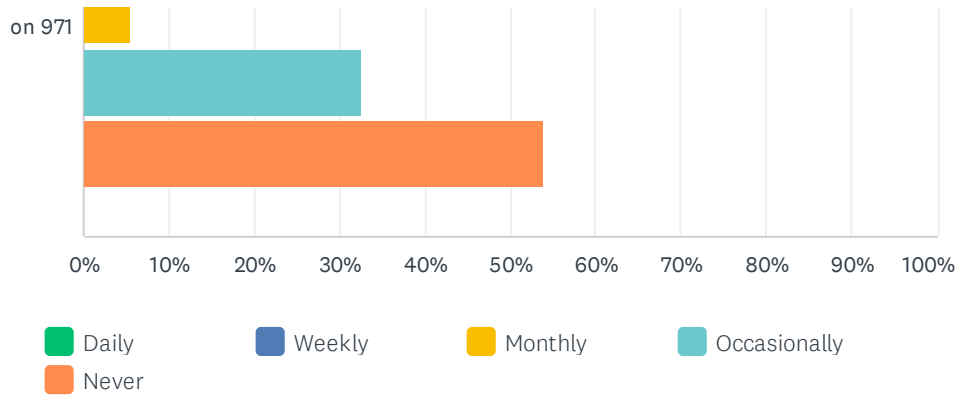


ANSWER CHOICES	RESPONSES
None of the above	2.20% 12
Monthly	3.85% 21
Occasionally	43.49% 237
Never	50.46% 275
TOTAL	545

Q8 The list below includes the content that appears regularly on HMCTV Channel 970 and 971, please rate the time you spend watching each program:

Answered: 539 Skipped: 19

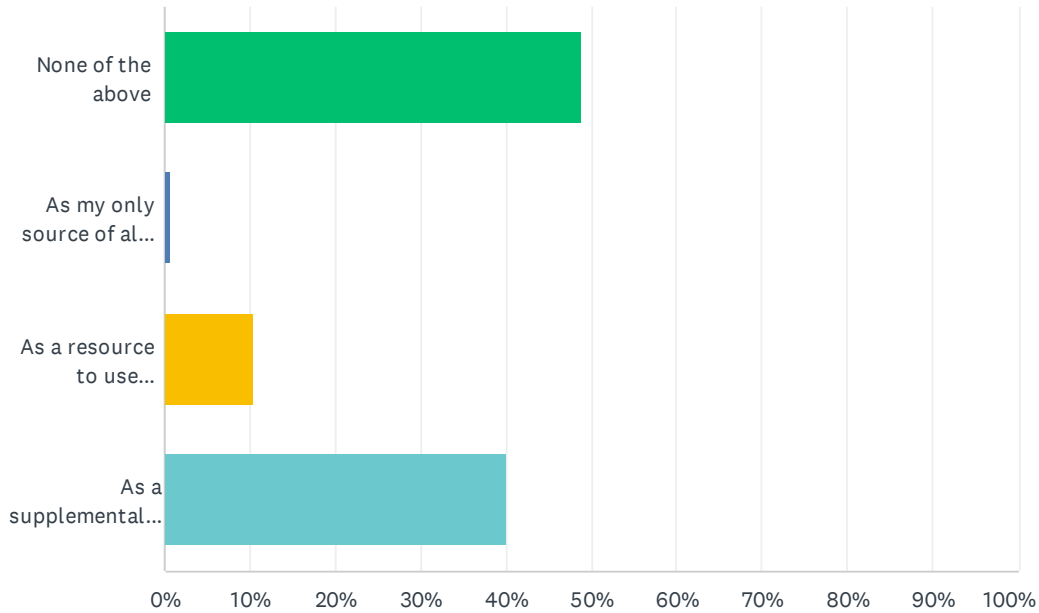




	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	TOTAL
Programs	1.52% 8	4.18% 22	4.18% 22	39.54% 208	50.57% 266	526
Interviews	0.58% 3	2.70% 14	6.36% 33	35.65% 185	54.72% 284	519
Movies	1.33% 7	3.98% 21	4.74% 25	32.64% 172	57.31% 302	527
Bulletin Board on 971	2.30% 12	5.57% 29	5.57% 29	32.63% 170	53.93% 281	521

Q9 With all the forms of communicating information that are now available to Hershey’s Mill residents, do you rely on the TV:

Answered: 546 Skipped: 12



ANSWER CHOICES	RESPONSES	
None of the above	48.90%	267
As my only source of all the information I need	0.55%	3
As a resource to use throughout the month	10.44%	57
As a supplemental resource to use with the other forms of information	40.11%	219
TOTAL		546

Q10 Please enter into the section below any suggestions or comments for the TV station.

Answered: 136 Skipped: 422

#	RESPONSES	DATE
1	I always mean to look at it and then forget about it. I will try to do better at checking it out	7/8/2022 3:21 PM
2	Great job for residents who don't get out often . Thank You !	7/2/2022 12:36 PM
3	None	6/29/2022 6:57 PM
4	I don't watch often enough to have any useful suggestions. But I'm glad it's available to residents!	6/29/2022 11:13 AM
5	Update the movie s. Scroll a little bit faster.	6/27/2022 11:43 AM
6	More current movies	6/25/2022 4:37 PM
7	None	6/25/2022 1:36 PM
8	Do not use it so it can go away	6/25/2022 5:09 AM
9	would be interesting to see old programs to see how the station has progressed	6/23/2022 11:39 AM
10	Only watch movies in HD. Also, don't care for selection.	6/23/2022 8:18 AM
11	Sorry, it is boring	6/22/2022 8:08 PM
12	None	6/22/2022 7:14 AM
13	None	6/21/2022 7:39 PM
14	Better movies even if we have to pay.	6/21/2022 5:34 PM
15	The TV station seems to be just fine. A million thanks to all the volunteers!	6/21/2022 1:43 PM
16	None	6/21/2022 11:25 AM
17	I seldom use it	6/20/2022 5:36 PM
18	Doing well. N/A	6/19/2022 6:01 PM
19	None	6/19/2022 5:19 PM
20	I think it is a good job	6/19/2022 4:44 PM
21	I have some ideas for programming and making the tv more interesting but still developing them. I'd like to talk to the other interviewers first to get their thoughts.	6/19/2022 1:17 PM
22	Send a flyer telling what you are offering	6/19/2022 10:46 AM
23	I will start paying attention to our television station. I'm sure I will find something of interest.	6/19/2022 10:28 AM
24	Run movies continuously on one station	6/19/2022 10:21 AM
25	Rarely use.	6/19/2022 8:00 AM
26	If possible send out blast texts or emails to residents as alerts to important programming on the TV channels.	6/18/2022 10:34 PM
27	None	6/18/2022 10:12 PM
28	keep publishing the guide. Its a valuable resource for Hershey Mills.	6/18/2022 9:27 PM
29	None	6/18/2022 7:19 PM
30	I'm pretty new here but I guess the movies could be offered more?	6/18/2022 7:04 PM

31	I'll have to start watching!!!	6/18/2022 4:54 PM
32	Never watch it- sorry!	6/18/2022 4:49 PM
33	It is good to have the TV station.	6/18/2022 1:48 PM
34	None	6/18/2022 12:10 PM
35	Improve movie choices - "current" movies seem to be G rated, I guess you have to be attentive to those residents who are very sensitive - but how about some of the older movies - like "Nick and Nora" or others from 40's - they are not offensive.	6/18/2022 12:08 PM
36	like the movies that are offered however we simply have not yet watched any of them.	6/18/2022 10:36 AM
37	None	6/18/2022 10:33 AM
38	Get more current movies	6/18/2022 8:36 AM
39	I am not an avid tv watcher at this time. I appreciate that the programming is available to all residents and, like NPR, I am willing to fund the service for the community benefit.	6/18/2022 7:55 AM
40	None	6/17/2022 10:26 PM
41	I'll start watching 971.	6/17/2022 9:51 PM
42	N/A	6/17/2022 9:08 PM
43	Thank you for doing a great job. The interviews have been great!!	6/17/2022 9:07 PM
44	I'd rather see YouTube interviews. In person movies if we had an auditorium.	6/17/2022 9:01 PM
45	Film the monthly MA and BOD meetings	6/17/2022 8:56 PM
46	None	6/17/2022 8:44 PM
47	I don't watch any TV	6/17/2022 8:40 PM
48	None	6/17/2022 8:25 PM
49	it's good to have	6/17/2022 8:20 PM
50	No comment	6/17/2022 8:01 PM
51	Today not working	6/17/2022 8:00 PM
52	None	6/17/2022 7:56 PM
53	no suggestions	6/17/2022 7:35 PM
54	I seldom watch tv at all	6/17/2022 7:22 PM
55	I don't watch TV in general	6/17/2022 7:14 PM
56	Tighten the interviews and add more graphics with the presentation. Even PowerPoint	6/17/2022 6:17 PM
57	n/a	6/17/2022 6:10 PM
58	I generally just watch cable streaming tv (Netflix, prime, etc.) so I'm not a good source for your survey. I'll check it out.	6/17/2022 6:04 PM
59	N/a	6/17/2022 5:58 PM
60	N/A	6/17/2022 5:01 PM
61	The movies are great! Nice selection and you show good movies that I haven't seen before.	6/17/2022 4:59 PM
62	None	6/17/2022 4:45 PM
63	none	6/17/2022 4:43 PM
64	Audio on movies is muffled. Can "closed captions" be added?	6/17/2022 4:35 PM
65	none	6/17/2022 4:26 PM
66	I don't use the TV option	6/17/2022 4:16 PM

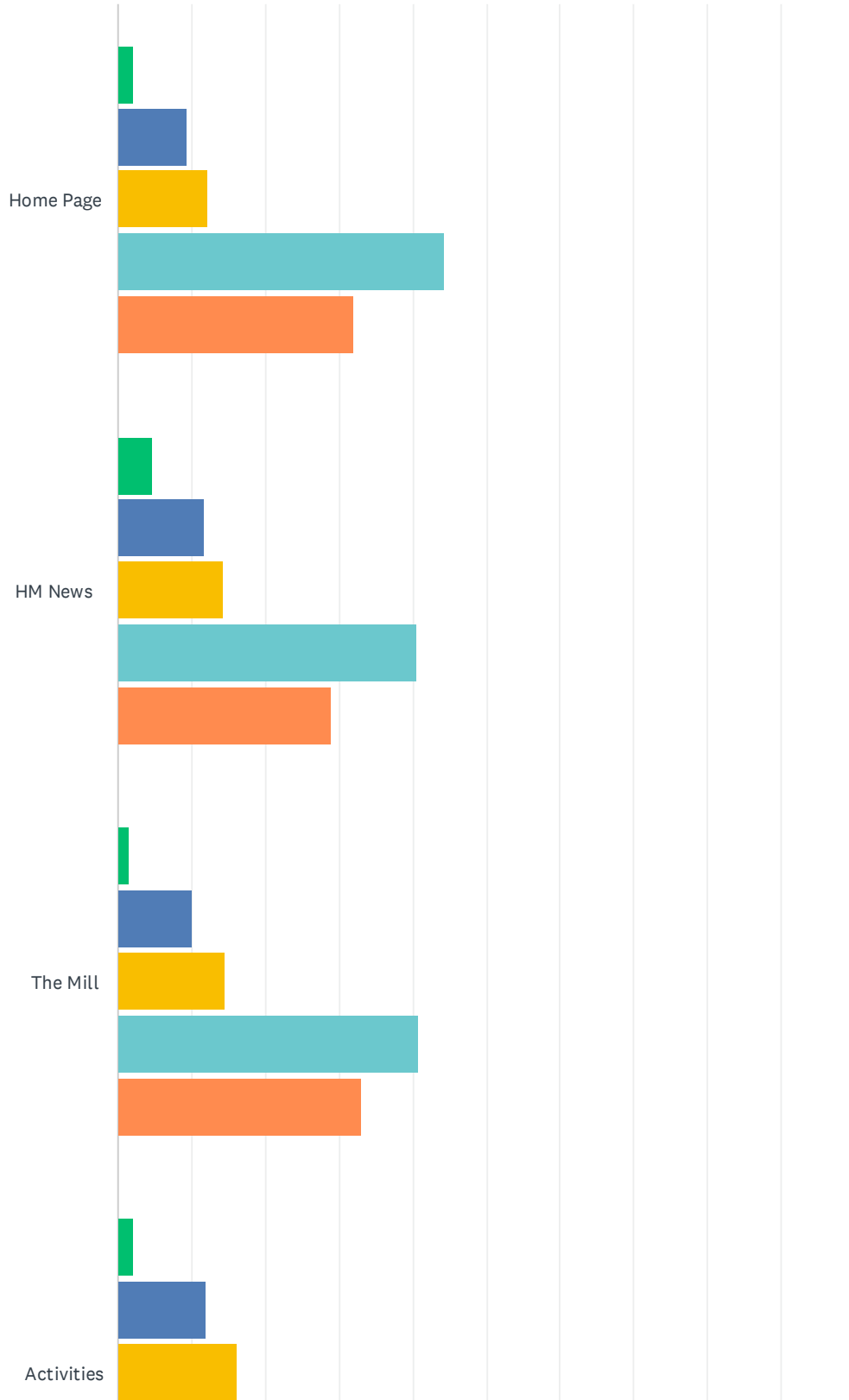
67	Not aware of existence	6/17/2022 3:57 PM
68	Better audio and video quality.	6/17/2022 3:55 PM
69	None	6/17/2022 3:54 PM
70	None	6/17/2022 3:28 PM
71	Would you please play more Christmas music during the Christmas in July? Last December you hardly played any Christmas music which deeply sadden me. Whoever is in charge please ask them to play more Christmas music? Thank you	6/17/2022 3:27 PM
72	.	6/17/2022 3:26 PM
73	A good source of information and entertainment!	6/17/2022 3:02 PM
74	None	6/17/2022 3:01 PM
75	The picture and sound quality is too poor for me to watch.	6/17/2022 2:54 PM
76	None	6/17/2022 2:41 PM
77	I don't have access to the TV channels as I am a Comcast customer. Why doesn't the Master association arrange for all Hershey's Mill residents to have access?	6/17/2022 2:37 PM
78	none	6/17/2022 2:25 PM
79	Appreciate the info on local gas prices, lol.	6/17/2022 2:18 PM
80	I expect that when I am older and perhaps housebound, I will find this station more to my liking. I know my elderly parents did.	6/17/2022 2:07 PM
81	Not necessary	6/17/2022 1:57 PM
82	I think it's useful but I am always in and out and I forget about it.	6/17/2022 1:54 PM
83	You are awesome!	6/17/2022 1:50 PM
84	So nice to have our own station on site that has programming geared to our age group.	6/17/2022 1:50 PM
85	None	6/17/2022 1:44 PM
86	None	6/17/2022 1:44 PM
87	None	6/17/2022 1:42 PM
88	none	6/17/2022 1:39 PM
89	I forget about it and should be viewing it.	6/17/2022 1:37 PM
90	I think it's a great outlet for the community members that enjoy working there....should be run like a club....cut costs!	6/17/2022 1:36 PM
91	I'm glad we have our own tv station for current events and specials. I wouldn't change that.	6/17/2022 1:33 PM
92	Have none	6/17/2022 1:31 PM
93	Shut it down...	6/17/2022 1:30 PM
94	Very appreciative of all who work so hard to make Hershey's Mill such a great place to live.	6/17/2022 1:28 PM
95	No suggestions yet. Rather new to Hershey's Mill, so still learning.	6/17/2022 1:26 PM
96	Better movies. Last interview with Lidia Manieri was very good.	6/17/2022 1:24 PM
97	I'd like to see an occasional talk show with a moderator and an interesting resident or two.	6/17/2022 1:23 PM
98	None	6/17/2022 1:19 PM
99	Put the Guide & Digest on the TV.	6/17/2022 1:18 PM
100	none	6/17/2022 1:18 PM
101	I cannot endorse the TV station - it is not relevant any longer	6/17/2022 1:17 PM

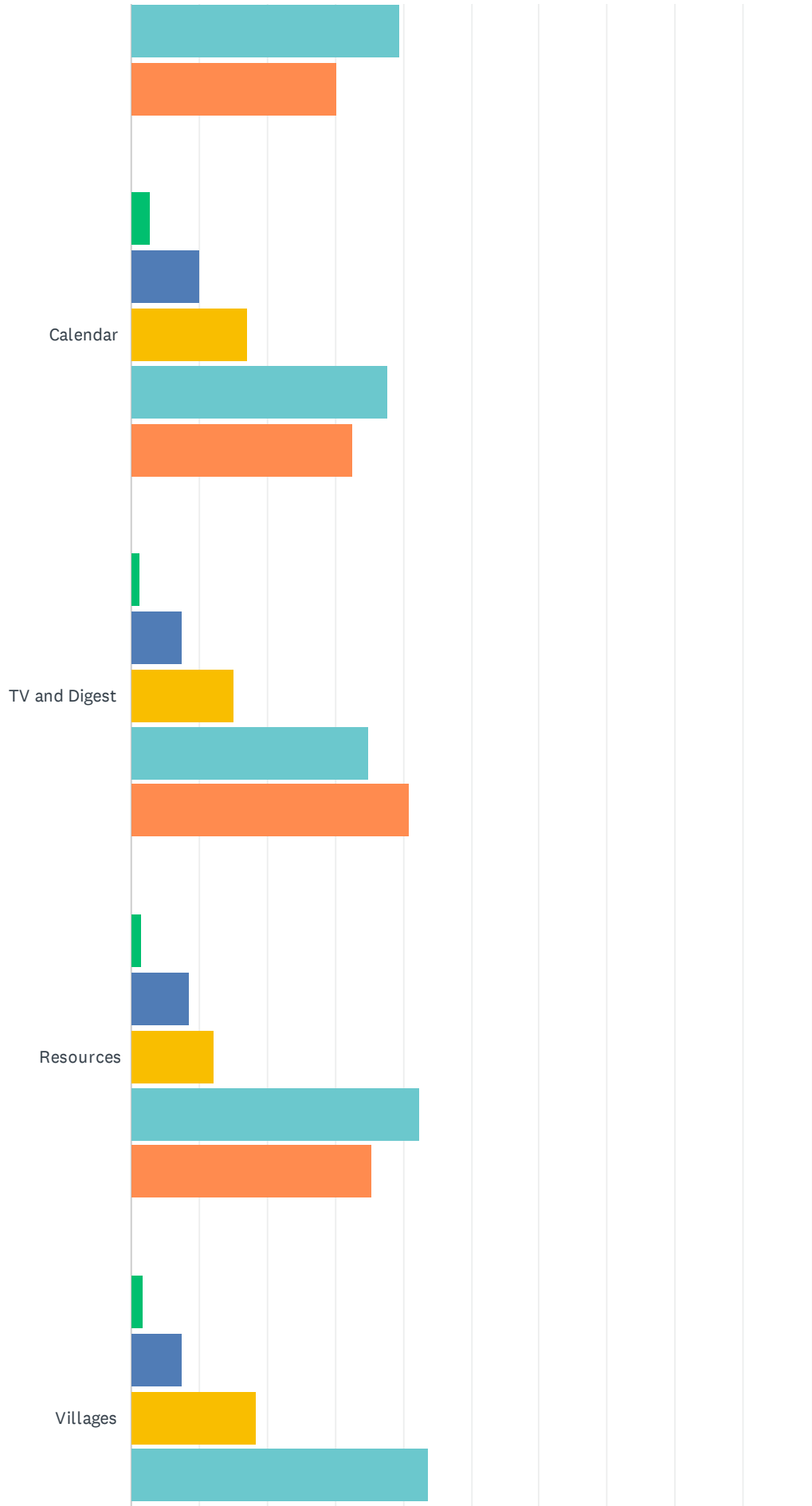
102	The Banners are a great idea. However, whenever we have tried to watch the Banners, there have been too many of them and it took too long to get to the information we were interested in, so we no longer watch the Banners. Additionally, the longer banners are set to rotate at the same speed as the shorter banners and have sometimes been difficult to read all the information while the shorter banners are too slow. Frustrating.	6/17/2022 1:17 PM
103	None	6/17/2022 1:13 PM
104	Thanks for all you do.	6/17/2022 1:11 PM
105	No comment	6/17/2022 1:06 PM
106	Film ongoing activities, like someone's vegetable gardening success, golfers during the Horse Races, watercises and more!	6/17/2022 1:02 PM
107	I haven't tried the 2 channels, but may now	6/17/2022 12:57 PM
108	The movies are too old. I've already viewed them. Have some HM Master Assoc. meeting open to the residents.	6/17/2022 12:56 PM
109	No comment	6/17/2022 12:53 PM
110	None	6/17/2022 12:49 PM
111	Why do we need it?	6/17/2022 12:47 PM
112	None	6/17/2022 12:46 PM
113	None. I like it the way it is.	6/17/2022 12:42 PM
114	Never watch TV at all	6/17/2022 12:41 PM
115	Updated movies.	6/17/2022 12:40 PM
116	Save money, stop it	6/17/2022 12:37 PM
117	None	6/17/2022 12:34 PM
118	No suggestions	6/17/2022 12:32 PM
119	None	6/17/2022 12:32 PM
120	None	6/17/2022 12:29 PM
121	None	6/17/2022 12:28 PM
122	Thank you!	6/17/2022 12:28 PM
123	I think it's great that HM has a TV Station. I enjoy the interviews with HM residents.	6/17/2022 12:27 PM
124	Have gone to 970 and 971 several times in the year and 1/2 I have lived here. There has NEVER been anything on them. Not at all helpful.	6/17/2022 12:24 PM
125	do not watch so have no comment	6/17/2022 12:23 PM
126	None	6/17/2022 12:15 PM
127	Most of what I've seen I find to be dull. I watch occasionally when someone whom I know is interviewed.	6/17/2022 12:14 PM
128	show current events that people might have missed. for example, the Bruce Mouday and Tom Coyne presentations, the CCHA bowling event, etc. The TV offerings are outdated.	6/17/2022 12:13 PM
129	I have very little time to watch tv, so I am not the best person to ask.	6/17/2022 12:13 PM
130	I enjoy some of the music selections.	6/17/2022 12:11 PM
131	Love the movies! We should do movies outside if possible	6/17/2022 12:11 PM
132	None	6/17/2022 12:10 PM
133	NA	6/17/2022 12:06 PM
134	Sell it and use the space for better purposes	6/17/2022 12:06 PM

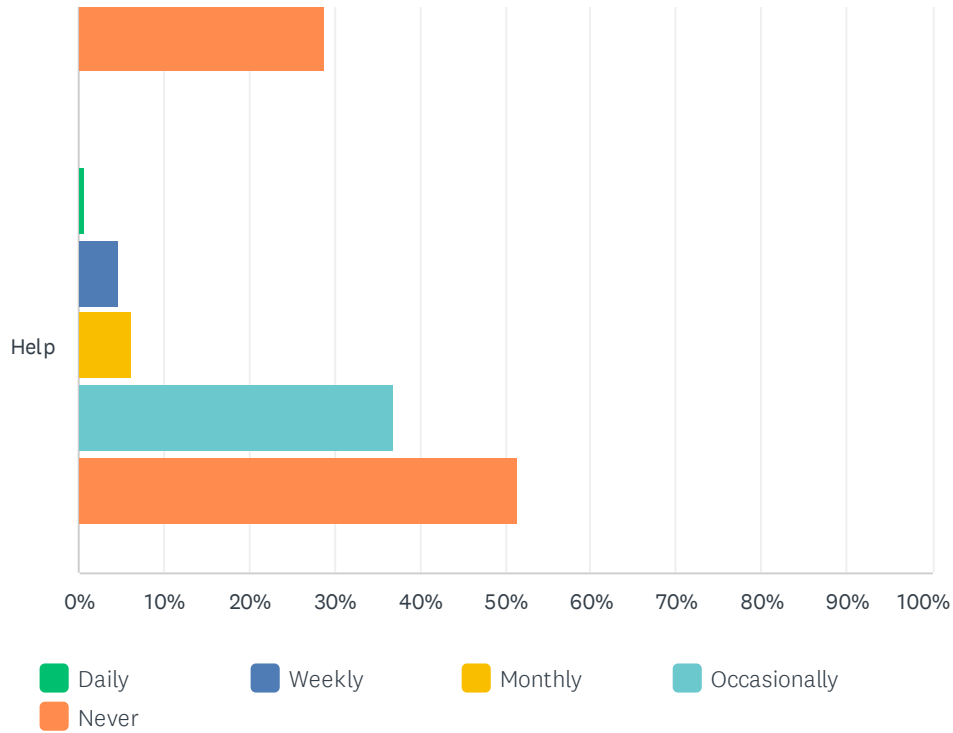
135	I work full time so am not often home to take advantage of what's offered. Don't watch much TV in general.	6/17/2022 12:05 PM
136	Make it more interesting	4/13/2022 11:54 AM

Q11 When you access the website, what sections on the toolbar do you read?

Answered: 484 Skipped: 74



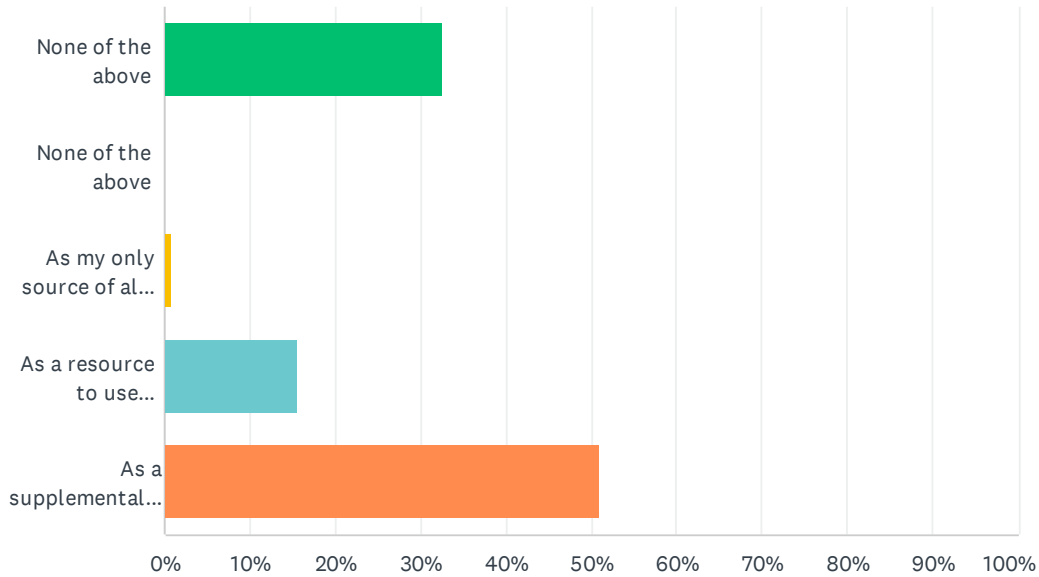




	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	TOTAL	WEIGHTED AVERAGE
Home Page	2.20% 10	9.47% 43	12.11% 55	44.27% 201	31.94% 145	454	3.94
HM News	4.61% 21	11.62% 53	14.25% 65	40.57% 185	28.95% 132	456	3.78
The Mill	1.59% 7	9.98% 44	14.51% 64	40.82% 180	33.11% 146	441	3.94
Activities	2.19% 10	11.84% 54	16.23% 74	39.47% 180	30.26% 138	456	3.84
Calendar	2.68% 12	10.04% 45	16.96% 76	37.72% 169	32.59% 146	448	3.88
TV and Digest	1.36% 6	7.48% 33	15.19% 67	34.92% 154	41.04% 181	441	4.07
Resources	1.40% 6	8.62% 37	12.12% 52	42.42% 182	35.43% 152	429	4.02
Villages	1.74% 8	7.41% 34	18.30% 84	43.79% 201	28.76% 132	459	3.90
Help	0.72% 3	4.59% 19	6.28% 26	36.96% 153	51.45% 213	414	4.34

Q12 With all the forms of communicating information that are now available to Hershey’s Mill residents, do you rely on hersheysmill.org:

Answered: 522 Skipped: 36



ANSWER CHOICES	RESPONSES	
None of the above	32.57%	170
None of the above	0.00%	0
As my only source of all the information I need	0.96%	5
As a resource to use throughout the month	15.52%	81
As a supplemental resource to use with the other forms of information	50.96%	266
TOTAL		522

Q13 Please enter into the section below any suggestions or comments for the website.

Answered: 109 Skipped: 449

#	RESPONSES	DATE
1	Informative	7/2/2022 12:36 PM
2	None	6/29/2022 6:57 PM
3	I use it regularly and appreciate its easy-to-use layout and organization. It's well designed and (IMHO) looks great.	6/29/2022 11:13 AM
4	Confused..I use the written digest often.not the TV. The HM site on my phone daily	6/27/2022 11:43 AM
5	none	6/25/2022 1:36 PM
6	None	6/22/2022 7:14 AM
7	I like the hard copy. I get an excessive amount of emails etc	6/21/2022 7:39 PM
8	Better movies.	6/21/2022 5:34 PM
9	I hope that I did everything pertaining to this survey correctly! Now I'm going to hit the "done" button!	6/21/2022 1:43 PM
10	None	6/21/2022 11:25 AM
11	Don't have any because everything I receive I am satisfied with.	6/20/2022 10:25 AM
12	Find it rather complicated to use.	6/19/2022 6:01 PM
13	None	6/19/2022 5:19 PM
14	I didn't know the channel! Now I do!	6/19/2022 4:46 PM
15	See my earlier comment. However, I prefer having things pushed at me rather than pulling them down. If something new is interesting, I'm likely to click on a link. If I don't know something is there or udated, I won't spend a lot of time on a site searching.	6/19/2022 1:17 PM
16	Do more advertising about what you offer. Pu a flyer in the mailbox maybe once a month. A flyer at least I look at.	6/19/2022 10:46 AM
17	It would be nice to have a way to contact the library on there.	6/19/2022 9:38 AM
18	Mostly use it for Village information and their maps and new resident information. Occasionally for Club updates.	6/19/2022 8:00 AM
19	None	6/18/2022 10:12 PM
20	None	6/18/2022 7:19 PM
21	I don't think to use it yet	6/18/2022 7:04 PM
22	Rarely use	6/18/2022 4:49 PM
23	I did not know there was a website. I will check it out.	6/18/2022 3:07 PM
24	Nonr	6/18/2022 12:10 PM
25	I am a creature of habit and I do not use many of the things listed above because I do not know how or where they are and if I ever figure it out, it changes.	6/18/2022 12:08 PM
26	rely more on Sherry Kane's emails	6/18/2022 10:36 AM
27	None	6/18/2022 10:33 AM

28	None	6/17/2022 10:26 PM
29	Wasn't aware of the website. Will start using!	6/17/2022 9:51 PM
30	none	6/17/2022 9:08 PM
31	None at this time	6/17/2022 9:07 PM
32	I am sorry to say that think existing channels of communications are greatly in need of updating.	6/17/2022 9:01 PM
33	I see web pages go to the top of the "recently updated" list, (on the HM News page) but when I go to some of those pages, I don't see anything that has been updated. What needs to change on a web page for it to be considered "updated"?	6/17/2022 9:01 PM
34	Various villages allow access via the website, to their meeting, newsletters, events. which are useful.	6/17/2022 8:56 PM
35	None	6/17/2022 8:25 PM
36	None	6/17/2022 8:01 PM
37	Maybe highlights of weekly additions	6/17/2022 8:00 PM
38	Not familiar with website	6/17/2022 7:14 PM
39	The website does not always feature upcoming events. The website could use a refresh and updated template. But in general it works fine and is easy to navigate.	6/17/2022 6:17 PM
40	n/a	6/17/2022 6:10 PM
41	Would like an easy to find section that tells what is being done around the village, for example, what is the new path near the main Entrance, what is the hole being dug across from the Sullivan House, etc...)? I have to dig through board minutes. Should be easier to find. Maybe it is, but I haven't seen anything!	6/17/2022 6:04 PM
42	N/A	6/17/2022 5:01 PM
43	It sometimes seems difficult to navigate. Maybe there could be a seminar or zoom or program on how to get the most and search the website.	6/17/2022 4:59 PM
44	None	6/17/2022 4:45 PM
45	none	6/17/2022 4:43 PM
46	Love Sherry Kane. Much more informative and current.	6/17/2022 4:42 PM
47	none	6/17/2022 4:26 PM
48	More frequent updates with alerts.	6/17/2022 3:57 PM
49	None	6/17/2022 3:55 PM
50	None	6/17/2022 3:54 PM
51	None	6/17/2022 3:28 PM
52	Don't have any comments	6/17/2022 3:27 PM
53	.	6/17/2022 3:26 PM
54	Don't really use at all	6/17/2022 3:24 PM
55	Reading for me is a faster way to acquire news than TV or radio (except for political news through interviews and analysis).	6/17/2022 3:16 PM
56	Keep up the good work! Love the G&D	6/17/2022 3:02 PM
57	None.	6/17/2022 3:01 PM
58	Its a bit dated and could be faster response.	6/17/2022 2:54 PM
59	None	6/17/2022 2:41 PM

60	None	6/17/2022 2:37 PM
61	none	6/17/2022 2:25 PM
62	For emails, please clearly indicate the subject. sooo many emails.	6/17/2022 2:22 PM
63	No comments.	6/17/2022 2:18 PM
64	We have a dog,but never use the fenced into section, we walk our dog I enjoy reading sections of the book Was surprised some homeowners are planning to sell themselves in lieu of a REal-estate firm.altho i think its good to offer that service for everyone to choose	6/17/2022 2:15 PM
65	I am not familiar with it.	6/17/2022 2:07 PM
66	The website is so out of date. Really needs a total noverhaul. The information is often incorrect	6/17/2022 1:57 PM
67	Didn't know about the web site, will use in the future	6/17/2022 1:51 PM
68	None	6/17/2022 1:50 PM
69	Since its redesign, the information is a lot easier to find and the website works well - so much better than beforehand. And it looks great too!	6/17/2022 1:50 PM
70	My main source of information is the HM emails.	6/17/2022 1:48 PM
71	None	6/17/2022 1:44 PM
72	None	6/17/2022 1:44 PM
73	None	6/17/2022 1:39 PM
74	Along with email good way to communicate information to the residents!	6/17/2022 1:36 PM
75	As mentioned earlier, if you send me a monthly link to the online version I'd be happy to use that instead of the hard copy version. The new residents and personal contact info change listings are important to put on line if they are not there already.	6/17/2022 1:33 PM
76	Continue the good work that you are doing. Also take into consideration my comment on computer help volunteer to come to our home and help with new apps that we forget how to use and perhaps with some reminders that we forget.	6/17/2022 1:31 PM
77	Keep up the great work. You all are fantastic.	6/17/2022 1:28 PM
78	Improving	6/17/2022 1:24 PM
79	None	6/17/2022 1:19 PM
80	Not aware of this availability.	6/17/2022 1:18 PM
81	As a new resident, I wasn't aware of the website or tv	6/17/2022 1:18 PM
82	Love how it is evolving - functional and clear	6/17/2022 1:17 PM
83	None	6/17/2022 1:13 PM
84	Don't use it	6/17/2022 1:11 PM
85	No suggestions	6/17/2022 1:06 PM
86	More Golf Club menu availabilities	6/17/2022 1:02 PM
87	None	6/17/2022 12:57 PM
88	Add improvements made in each village. Add improvements HMMA is making in the HM complex. Add change of rules or new rules.	6/17/2022 12:56 PM
89	No comment	6/17/2022 12:53 PM
90	An easier Search tool.	6/17/2022 12:53 PM
91	Not aware of website.	6/17/2022 12:49 PM
92	None	6/17/2022 12:49 PM
93	n/a	6/17/2022 12:47 PM

94	Like to know what is available on website	6/17/2022 12:46 PM
95	It is very difficult to read through the website. The throwdown sections are too complicated to read and/or to find what section I can find to read. The website is often too difficult to scan for information even if I know what I want or need but can't find it. Much also the information is not up-to-date.	6/17/2022 12:39 PM
96	None	6/17/2022 12:34 PM
97	None	6/17/2022 12:32 PM
98	if i get emails with imbedded loinks to click, i would likely do so and then read it more.	6/17/2022 12:30 PM
99	None	6/17/2022 12:29 PM
100	I enjoy reading the monthly Digest	6/17/2022 12:28 PM
101	I think the website is good.	6/17/2022 12:27 PM
102	None	6/17/2022 12:15 PM
103	I like the "15 Recently Updated Pages." I check that daily and read anything new that is of interest to me.	6/17/2022 12:14 PM
104	Which website to use? Seems as if there are a number of them. Very confusing. Perhaps this should be addressed in an article in the G&D.	6/17/2022 12:13 PM
105	Didn't know about the website	6/17/2022 12:13 PM
106	Do not use the website very often	6/17/2022 12:11 PM
107	None	6/17/2022 12:10 PM
108	You have reminded me to look for these things and perhaps check for updates monthly. But when would be a good time?	6/17/2022 12:09 PM
109	NA	6/17/2022 12:06 PM