

**FROM THE MAIN GATE**

December 2024

The Security Department is staffed by officers 24 hours per day, 7 days a week, 365 days a year, including round the clock on all major holidays. When there is impending inclement weather, officers will often spend the night or work multiple shifts in a row, in order to prevent an interruption in service to the residents of Hershey's Mill.

Security officers respond to incidents ranging from medical emergencies, vehicle accidents, fires, trespassing, and searching for missing persons, all the way down to resident lock outs. In 2023 alone, Security Department officers responded to over 1,100 alarms and over 500 incidents and emergencies.

Around the holiday season each year, residents are offered the opportunity to donate to the Hershey's Mill Security Department Christmas Fund. The money donated funds a Christmas bonus to the officers as a "thank you" for their service to Hershey's Mill over the past year. To contribute to the Security Christmas Fund, donations can be placed in an envelope and dropped off at the Main Gate Security Center (Office or Customer Service Mailbox) or mailed to:

Hershey's Mill Security  
1389 East Boot Road  
West Chester, PA 19380

Checks can be made payable to "Hershey's Mill HOA."

The entire Hershey's Mill Security staff would like to wish you all a very happy and safe holiday season, and we look forward to serving you in 2025!