

# HERSHEY'S MILL HOMEOWNERS ASSOCIATION

## Security Department

1500 Greenhill Road  
West Chester, PA 19380  
610-436-6403

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Re: Policy #: \_\_\_\_\_

Date: \_\_\_\_\_

To Whom It May Concern,

\_\_\_\_\_ lives in Hershey's Mill at \_\_\_\_\_ West Chester, PA 19380. Hershey's Mill is a private, gated 55+ community with a Security Department that has officers on duty 24 hours a day who monitor gate entry, respond to residential alarms, and patrol the community. Additionally, the home is equipped with an alarm system that is connected to the Security Department's centralized alarm receiving station located on site at the Main Gate Security Center. When an alarm is received by the Security Department, an Officer attempts to contact the resident by phone. If there is no answer at the residence within 90 seconds of receiving the alarm, 911 is called; emergency personnel, as well as a Security Officer, is dispatched to the residence within minutes.

This Alarm System includes \_\_\_\_\_ smoke detectors and \_\_\_\_\_ security buttons or "Panic Alarms"; and the responsibility for maintaining and testing these alarm systems falls on either the resident or the respective Homeowners Association for the residence, depending on the Homeowners Association's by-laws.

The residents of Hershey's Mill have also been instructed to notify the Security Department should they leave home for an extended period of time.

Your client has informed me that upon receipt of this letter, you will be able to discount their homeowner's policy. If you should need any further information, please do not hesitate to call me at 610-431-4006.

Sincerely,



Marc Fraser  
Director of Security